

ABSTRACT OF THE DISCLOSURE

Methods for managing and routing multiple telephone calls through a wireless network provide efficient and cost-effective ways in which a subscriber to the network can take advantage of the multiple services being offered. When the subscriber has only
5 one line in the network, or when the subscriber often uses more than one line, multiple telephone calls may attempt transmission to the subscriber and so the subscriber may miss the call. The inventive methods determine what type of incoming call is attempting to contact the subscriber and routes the call to another location, such as the subscriber's voice mail, if the subscriber is otherwise occupying his or her line or lines in the network.
10 The methods are particular useful for storing and forwarding facsimile messages to subscriber.